

COWICHAN FLOOD RECOVERY TEAM **INFORMATION UPDATE**

January 15, 2010

Flood Resilience Center

The Resilience Center continues to operate 11:00 AM – 1:00 PM, Monday to Friday, at Warmland House until January 29, 2010.

Flood Resilience Center (at Warmland House)

2579 Lewis Street 250-715-1132

All residents who need assistance or information are asked to come to the center or call 250-715-1132.

Note: After January 29, 2010 contact **CVRD Public Safety Department at 250-746-2560** for further flood recovery support.

Cash Donations Deadline

Cash donations are still welcomed and needed – please make donations at any branch of Island Savings Credit Union **by January 22, 2010**. Following this date, donations can be made to the Red Cross and/or Salvation Army.

Business Discounts

Many businesses have come forward to offer assistance to flood residents by offering discounts on furniture, supplies and re-building goods to replace flood damaged material. Residents can use their “Flood Residents Card” to identify yourself as a person impacted by the flood to any business and to request a discount.

For those who do not already have a card, please come to the Resilience Center at Warmland House.

Home Depot’s discount offer was incorrect on our list of business discounts. (10% off is not accurate). Please ask Home Depot for their offer. Our apologies to Home Depot and flood residents for our misunderstanding.

Residents are advised to exercise due diligence and request up to three quotes from area businesses for work they require on their homes.

Community Questions Answered:

The questions residents asked the Recovery Team to research at the last Community Update meeting held by the CVRD Emergency Operations are answered below.

A. Disaster Financial Assistance:

Application forms available at Resilience Center

Deadline for application for funding is February 17th, 2010

Appeals must be made in writing within 60 days of receipt of assistance or notice of ineligibility for assistance. Submit to:

Director: Provincial Emergency Program

PO Box 9201 Stn Prov. Govt

Victoria, V8W 9J1

Information on eligibility for assistance available at:

http://www.pep.bc.ca/dfa_claims/PrivateSectorGuidelines.pdf

B. Building Inspector:

Building inspectors are available to provide Building Code requirements for rebuilding.

North Cowichan Municipality:

Wendy (secretary) 250-746-3165

Rachael Hastings 250-746-3127

Bruce Olifant 250-746-3125

City of Duncan:

David Hewetson 250-746-6126

C. Property Tax Assessments

Information available at www.cowichanflood.com

Residents may be eligible for a review of their tax assessments if damage to buildings is greater than 50% of their value. A letter will be sent to residents affected by the flood by January 20th. Any questions regarding assessments please direct to BC Assessment 250-753-6621 or 1-800-977-2775.

D. Clean up and disinfection Information

Information guide "One step at a time" available at Resilience Center or at <http://www.healthlinkbc.ca/healthfiles/hfile20.stm>

Moulds – clean all dry surfaces as soon as possible. Wipe the affected area with a solution of one part bleach to four parts water and dry thoroughly. Protect yourself by wearing rubber gloves and a face mask while cleaning and wash your hands after with soap and warm water.

Emotional Support

The Emotional Support team is still responding to requests for emotional support. Please call the Canadian Mental Health Association at 250-746-5521 for local support – Monday to Friday, 9:00 AM – 4:30 PM.

For 24 hour support call the Crisis Line at 250-748-1133.



FLOOD RECOVERY TEAM INVITATION

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Community and Resilience Centre

Appreciation Dessert Night

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Thursday January 28, 2010

From 7:00 – 8:30 pm

At the "Heritage Hall" in the Island Savings Centre

A night for flood residents and Community Volunteers to come together for a social evening as the Resilience Centre draws to a close on January 29th.

